1	BEFORE THE									
2	ILLINOIS COMMERCE COMMISSION									
3	IN THE MATTER OF: )									
	Maxine Johnson,									
4	Complainant, )									
5	) -vs-									
6	) No. 16-0290 The Peoples Gas Light and Coke									
7	Company, )									
8	Respondent. )									
9	Fraudulent Over-Inflated Billing, )  Illegal Disconnections, Unjustified )  Deposits, fees, charges, )  discriminatory unfair and deceptive )									
LO										
L1	business practices etc. in Chicago, ) Illinois.									
L2										
L3	Chicago, Illinois May 24, 2016									
L4	Met pursuant to notice at 10:00 a.m.									
L5	BEFORE:									
L6	LESLIE D. HAYNES, Administrative Law Judge.									
L7										
L8										
L9										
20										
21										
2.2										

1	APPEARANCES:							
2	MS. MAXINE JOHNSON 3947 West Polk Street, Apartment 1							
3	Chicago, Illinois 60624 (312) 286-8428							
4	Appearing pro se;							
5	MR. PAUL A. PADRON							
6	4212 Old Grand Avenue, Suite 103 Gurnee, Illinois 60031							
7	(847) 244-4450							
8	Appearing on behalf of Peoples Gas Light and Coke Company.							
9	ALSO PRESENT:							
10	Ms. Valerie England Peoples Gas Light and Coke Company							
11	CHILITIAN DEDODETING COMPANY las-							
12	SULLIVAN REPORTING COMPANY, by Brad Benjamin, CSR License No. 084-004805							
13	Figure 10. 001 001005							
14								
15								
16								
17								
18								
19								
20								
21								
22								

Τ		Т	N D E	X					
2		<u> </u>	<u> </u>		Re-	P.o	Dv		
3	Witnesses: None.	Dire	ect Cro	<u>ss</u>	direct			miner	
4	None.								
5		r v	птр	т п	- C				
6			<u>H</u> <u>I</u> <u>B</u>						
7	Number None so marked		Identi	fic	cation_		In	Evidence	<u>=</u>
8	or admitted.								
9									
10									
11									
12									
13									
14									
15									
16									
17									
18									
19									
20									
21									
22									

- 1 JUDGE HAYNES: Pursuant the direction of the
- 2 Illinois Commerce Commission, I now call Docket
- 3 16-0290. This is the complaint of Maxine Johnson
- 4 versus Peoples Gas Light and Coke Company.
- 5 May I have your name and address for
- 6 the record, please.
- 7 MS. MAXINE JOHNSON: Maxine Johnson, 3947 West
- 8 Polk Street, Apartment 1, Chicago, Illinois 60624.
- JUDGE HAYNES: Thank you.
- 10 MR. PADRON: Paul Padron, P-A-D-R-O-N, for
- 11 Peoples Gas. My address is 4212 Old Grand Avenue,
- 12 Suite 103, Gurnee, Illinois 60031. My phone number
- is (847) 244-4450, and with me from Peoples Gas is
- 14 Valerie England.
- JUDGE HAYNES: Thank you.
- 16 MS. MAXINE JOHNSON: Oh. I didn't give my
- 17 phone number.
- JUDGE HAYNES: It's on the --
- 19 MS. MAXINE JOHNSON: (312) 286-8428.
- 20 JUDGE HAYNES: Thank you.
- I was going to say it's on the
- 22 Complaint, so it's okay.

- 1 So this is at first time this matter
- 2 is up. And today we won't be holding the evidentiary
- 3 hearing, which is like the trial. Rather, we'll be
- 4 discussing the schedule that will be put in place
- 5 going forward. And usually at the Commission we give
- 6 parties an opportunity to discuss settling if they --
- 7 if that is a possibility.
- 8 But before we get into the schedule,
- 9 or if parties want to have a settlement discussion, I
- 10 did have a couple questions for you, Ms. Johnson.
- 11 MS. MAXINE JOHNSON: Okay.
- 12 JUDGE HAYNES: So I was looking through your
- 13 complaint, and I see at several points you mentioned
- 14 ComEd.
- MS. MAXINE JOHNSON: Yes.
- 16 JUDGE HAYNES: And I just wanted to let you
- 17 know that this complaint will only be addressing you
- 18 have with Peoples Gas, not with ComEd.
- MS. MAXINE JOHNSON: I don't see why that is so
- 20 because when I initiated the informal complaint that
- 21 led with that information, I had the same two
- 22 interested parties and referenced the person from --

- 1 ComEd representative, as I stated in the document.
- 2 MS. HAYNES: Sure. So the --
- 3 MS. MAXINE JOHNSON: And that person got the
- 4 information from you all, ICC, in regard to the
- 5 Complaint, which is the follow-up closing of that
- 6 informal complaint.
- 7 JUDGE HAYNES: So, at the Commission, if you
- 8 have a billing issue with a utility, you can file a
- 9 complaint against them, obviously, but it has to be a
- 10 separate one. So if you have a billing issue or any
- 11 kind of complaint with ComEd, that -- you need to
- 12 file a separate complaint.
- 13 MS. MAXINE JOHNSON: Someone should have told
- 14 me that.
- JUDGE HAYNES: And now I'm telling you.
- MS. MAXINE JOHNSON: Yeah, I know. But look
- 17 how late it is since January 2015.
- JUDGE HAYNES: You still have time if you're --
- 19 if --
- 20 MS. MAXINE JOHNSON: Yeah, but that's not the
- 21 point.
- JUDGE HAYNES: Okay.

- 1 MS. MAXINE JOHNSON: Look at how long that's
- 2 been.
- JUDGE HAYNES: Okay.
- 4 MS. MAXINE JOHNSON: And I was referenced like
- 5 it went together as I stated it together. No one
- 6 said or mentioned or called it like that. I could've
- 7 been -- put the complaints separate.
- JUDGE HAYNES: Okay. Well, so what we're going
- 9 to talk about today is Peoples Gas, and if you have
- issues with ComEd you'll have to file a separate
- 11 complaint for that complaint.
- 12 And the other question I had for you
- 13 was, are you -- you're Maxine Johnson and who is
- 14 Betty Johnson?
- MS. MAXINE JOHNSON: Apartment 2.
- JUDGE HAYNES: So that's not you?
- 17 MS. MAXINE JOHNSON: You know I'm Maxine
- 18 Johnson. That says Betty.
- 19 JUDGE HAYNES: But --
- 20 MS. MAXINE JOHNSON: That's a different person,
- 21 different apartment, different person.
- JUDGE HAYNES: Okay. That's what I wanted to

- 1 clear up because it has the same floor number.
- MS. MAXINE JOHNSON: That's the point which I
- 3 explained in the Complaint.
- 4 JUDGE HAYNES: Okay.
- 5 MS. MAXINE JOHNSON: That's the result of them
- 6 taking my account out of my name and placing it in
- 7 that.
- 8 JUDGE HAYNES: Okay. And do you have heat
- 9 right -- do you have gas service right now?
- 10 MS. MAXINE JOHNSON: Yes.
- JUDGE HAYNES: And how much money is in
- 12 dispute? How much are you seeking to have refunded
- or do you say you do not -- you don't owe? How much
- money?
- MS. MAXINE JOHNSON: In regard to the latest
- 16 figure, I would have to add it all up. The one big
- 17 lump sum was like \$1300.
- 18 JUDGE HAYNES: Okay. Okay. Those were the
- 19 first questions that came out when I read your
- 20 complaint.
- 21 Are parties interested in having a
- 22 settlement discussion today?

- 1 MR. PADRON: Peoples is fine.
- JUDGE HAYNES: Would you like to, Ms. Johnson?
- 3 Would you like to have a discussion with Peoples Gas
- 4 and I would leave the room and you guys would attempt
- 5 to work out a settlement of this?
- 6 MS. MAXINE JOHNSON: Why would you leave the
- 7 room?
- JUDGE HAYNES: Well, because in a settlement
- 9 discussion parties might say things that wouldn't
- 10 necessarily make it into the record or, because I am
- 11 an impartial judge, I shouldn't hear things
- 12 necessarily that might be said.
- I mean, I can stay in and can -- we
- 14 can talk on the record here, but if the company's
- 15 going to make an offer or you're going to make an
- 16 offer or something, at some -- it's part -- I
- 17 shouldn't here as the judge any settlement offers
- 18 that are made.
- 19 MS. MAXINE JOHNSON: Okay.
- 20 JUDGE HAYNES: So -- but you absolutely have to
- 21 agree to it. It's not something that you have to do
- 22 at all, and we can just go ahead and schedule the

- 1 rest of this proceeding.
- 2 MS. MAXINE JOHNSON: Okay. We can schedule the
- 3 rest of this proceeding.
- 4 JUDGE HAYNES: Okay. Mr. Padron?
- 5 MR. PADRON: That's fine.
- I just want to clarify one thing. You
- 7 said you have gas service right now; that's correct?
- 8 MS. MAXINE JOHNSON: You know gas is on. Yes,
- 9 it's on.
- 10 MR. PADRON: Is it in your name?
- MS. MAXINE JOHNSON: No.
- 12 MR. PADRON: Okay. Whose name is it in?
- MS. MAXINE JOHNSON: Did you read the report?
- MR. PADRON: I'm just asking you, whose name --
- MS. MAXINE JOHNSON: She just stated it, and
- 16 plus it's in the report.
- 17 MR. PADRON: Okay. So it's in Betty Johnson's
- 18 name.
- 19 MS. MAXINE JOHNSON: Right.
- MR. PADRON: Okay.
- 21 MS. MAXINE JOHNSON: And Peoples Gas did it
- 22 like that.

- 1 MR. PADRON: And is she --
- MS. MAXINE JOHNSON: And I'm the account
- 3 holder. I'm in Apartment 1.
- 4 MR. PADRON: Ma'am, all I'm trying to do is
- 5 figure out the facts. That's all I'm trying to do.
- 6 MS. MAXINE JOHNSON: Yeah. It's already stated
- 7 there.
- 8 MR. PADRON: I re- --
- 9 MS. MAXINE JOHNSON: And I gave you the
- 10 sample --
- MR. PADRON: Ma'am --
- 12 MS. MAXINE JOHNSON: -- and the continuing, you
- 13 can get or know from the company --
- MR. PADRON: Ma'am --
- MS. MAXINE JOHNSON: -- what they've done.
- 16 MR. PADRON: Please, I'm just trying --
- MS. MAXINE JOHNSON: Please, I'm --
- MR. PADRON: -- to find out --
- 19 MS. MAXINE JOHNSON: -- just telling you that
- it's there.
- JUDGE HAYNES: Okay. Ms. Johnson, in order to
- 22 help this move forward, the company --

- 1 MS. MAXINE JOHNSON: You just stated it
- 2 yourself plus it's in the writing. So it's nothing
- 3 that I'm saying that's different than what's already
- 4 stated and what you followed up and stated.
- 5 JUDGE HAYNES: So if you want this to go
- 6 forward in a clear manner, just some facts need
- 7 cleared up so that the company knows what they're
- 8 looking into and --
- 9 MS. MAXINE JOHNSON: He asking me a name, and
- 10 you just said the name plus it's in the paperwork.
- JUDGE HAYNES: So what you're saying, Ms.
- 12 Johnson, is that Betty -- you're getting service
- 13 through Betty Johnson's account? It's not clear. So
- 14 it's --
- MS. MAXINE JOHNSON: Yeah, it's not clear.
- 16 That's exactly why we're here. Because they took the
- 17 account out of my name and placed it as Betty
- 18 Johnson.
- JUDGE HAYNES: Does that answer your question?
- MR. PADRON: No.
- 21 MS. MAXINE JOHNSON: As of the date that I
- 22 stated, which the paperwork is in the enclosure

- 1 attachment paper. It shows --
- 2 MR. PADRON: Ma'am, I know --
- 3 MS. MAXINE JOHNSON: -- when it occurred.
- 4 MR. PADRON: I know you're upset. Okay? But
- 5 I'm just trying to be amicable here and I'm just
- 6 trying to figure out what's going on. That's
- 7 literally all. Okay?
- 8 MS. MAXINE JOHNSON: I am too, which is why I
- 9 filed the complaint.
- 10 MR. PADRON: Okay. Fine.
- 11 And I read your complaint, but I still
- 12 have some questions. Okay?
- 13 MS. MAXINE JOHNSON: And you asked me something
- 14 simple as why -- or what's it in that name for. Your
- 15 people have to answer that, what they did that for.
- MR. PADRON: Ma'am, I didn't ask you -- what it
- 17 was --
- MS. MAXINE JOHNSON: -- and what name it is.
- 19 You did. You did ask me what name is
- 20 it in.
- JUDGE HAYNES: Okay. So in order for this to
- 22 go forward, some facts need to be cleared up.

- 1 MS. MAXINE JOHNSON: And they're stated and the
- 2 accompanying --
- JUDGE HAYNES: So --
- 4 MS. MAXINE JOHNSON: -- paperwork shows it.
- 5 JUDGE HAYNES: And so if something's not clear
- 6 the company, in order to investigate this, needs some
- 7 questions answered. It's not a matter of -- you
- 8 know, if you can't answer something, just say you
- 9 can't.
- 10 MS. MAXINE JOHNSON: He followed up the very
- answer to what he was questioning me on.
- 12 JUDGE HAYNES: Okay. So -- so if you -- going
- 13 forward here, if you can't answer, you can just say
- 14 that. That's fine. But if you can help answer some
- 15 questions, maybe this will help with resolving the
- 16 situation.
- 17 So what question did you have,
- 18 Mr. Padron?
- MR. PADRON: Are you currently living with
- 20 Betty Johnson?
- 21 MS. MAXINE JOHNSON: No. I'm Apartment 1,
- 22 she's Apartment 2.

- 1 MR. PADRON: And is it -- is it two flat?
- 2 MS. MAXINE JOHNSON: Yes.
- 3 MR. PADRON: Okay. And is Apartment 1 the
- 4 first floor --
- 5 MS. MAXINE JOHNSON: Yes, it's first floor.
- 6 MR. PADRON: -- and is Apartment 2 the second
- 7 floor?
- 8 All right. So you're --
- 9 MS. MAXINE JOHNSON: Yes.
- 10 MR. PADRON: You're on the first floor and
- 11 Betty's on the second floor?
- MS. MAXINE JOHNSON: Yes.
- 13 MR. PADRON: Okay. And is she your sister?
- 14 Your mother?
- MS. MAXINE JOHNSON: That's doesn't matter.
- 16 MR. PADRON: How long have you lived there?
- MS. MAXINE JOHNSON: Over 30 years.
- 18 MR. PADRON: And the same with Betty Johnson?
- 19 MS. MAXINE JOHNSON: Longer.
- 20 MR. PADRON: Okay. Do either of you own the
- 21 building?
- MS. MAXINE JOHNSON: That's a client of yours.

- 1 You can ask that person.
- 2 MR. PADRON: Ma'am --
- JUDGE HAYNES: Do you own --
- 4 MS. MAXINE JOHNSON: Ma'am nothing. Ma'am --
- 5 JUDGE HAYNES: Do you own the building?
- 6 MS. MAXINE JOHNSON: No, I do not.
- 7 JUDGE HAYNES: Okay. That's all -- that-s --
- 8 okay.
- 9 MR. PADRON: Okay. I think that's all the
- 10 questions I have right now.
- 11 JUDGE HAYNES: Okay. So it sounds like maybe
- 12 the parties need to do discovery.
- 13 MR. PADRON: That's fine. I don't -- that's
- 14 fine if she wants to.
- JUDGE HAYNES: Are there any documents that you
- 16 think you might need, Ms. Johnson, from the company
- 17 to help figure out how much money's at issue or
- 18 anything?
- MS. MAXINE JOHNSON: Yes.
- 20 JUDGE HAYNES: Okay. So if parties -- have you
- 21 exchanged information so that you can do this
- 22 discovery?

- 1 Mr. Padron, have you provided your
- 2 information in order for Ms. Johnson to ask for
- 3 documents from the company?
- 4 MR. PADRON: Yes. I confirmed before we got on
- 5 the record that Ms. Johnson received my appearance
- 6 which has all my information on it.
- 7 JUDGE HAYNES: Okay. So, Ms. Johnson if you
- 8 can -- if you ask -- if you can think of documents
- 9 that you need from the company, but also, does the
- 10 company have her billing records or anything that you
- 11 can provide her?
- 12 MR. PADRON: You know what, I'm not sure.
- 13 JUDGE HAYNES: Okay.
- 14 MR. PADRON: I know that Val brought some
- things with her today that I haven't seen yet. So I
- 16 would need some time to look at them. I'd prefer --
- 17 JUDGE HAYNES: I didn't mean today.
- MR. PADRON: Oh.
- 19 JUDGE HAYNES: Yeah. I'm -- yeah. But if you
- 20 can make sure that you get her a copy of her account
- 21 records.
- MR. PADRON: That shouldn't be an issue.

- JUDGE HAYNES: Okay. And if there's -- and
- 2 then if you have -- if you want to ask the company
- 3 for more documents, then you would have to talk to
- 4 Mr. Padron. And, at this point, if parties don't
- 5 want to have a discussion off the record, a
- 6 settlement discussion, I think then that it would
- 7 just be setting an evidentiary hearing.
- 8 MS. MAXINE JOHNSON: Now what is that, bring in
- 9 the documents?
- 10 JUDGE HAYNES: Right. So it's -- because we're
- 11 a state agency, we don't have trials. We just have
- 12 what are called evidentiary hearings, but it is
- 13 essentially the trial where you would bring any
- 14 evidence you have to support your claim.
- MS. MAXINE JOHNSON: Okay.
- 16 JUDGE HAYNES: And if you had any witnesses --
- Did you want to add something?
- 18 MR. PADRON: No. I -- the only thing that I
- 19 would -- the only concern I would express to
- 20 Ms. Johnson is that if we set it for evidentiary
- 21 hearing -- which is fine, we can do that -- I just
- 22 want her to understand that if we go to evidentiary

- hearing, that's -- it's like our hearing. It's like
- 2 our trial even those it's not a trial. It's very
- 3 informal.
- 4 But that is your opportunity to
- 5 present your evidence to the judge and for Peoples to
- 6 do the same, and then, from there, the judge will
- 7 issue a proposed order.
- 8 I don't -- the last thing I want is
- 9 for you to come here if we set it for evidentiary
- 10 hearing and you say, Well, wait a minute. I still
- 11 need more documents, or I was going to bring a
- 12 witness with me, or whatever the case may be. I
- don't want you to feel like you're getting, you
- 14 know --
- MS. MAXINE JOHNSON: Evidentiary hearing.
- 16 So, like, people that I need from
- 17 Peoples. I have to get the list together.
- 18 Are we going to have another meeting
- 19 to establish what the document exchange is?
- 20 JUDGE HAYNES: Well, I've asked that the
- 21 company provide you your account records.
- MS. MAXINE JOHNSON: But there are other

- 1 individuals that I want to be part of the witness
- 2 list.
- 3 JUDGE HAYNES: So then you can ask the company
- 4 for those names. The -- you mean you want to call
- 5 Company witnesses at the hearing?
- 6 MS. MAXINE JOHNSON: Yeah. Isn't that what
- 7 we're doing?
- 8 JUDGE HAYNES: That's --
- 9 MS. MAXINE JOHNSON: I mean, is that the
- 10 opportunity where I get the inf- -- this evidentiary
- 11 hearing, isn't that where I get the opportunity to
- 12 name individuals that I want to appear?
- 13 JUDGE HAYNES: Well, that would be -- it would
- 14 all just depend on who the individuals were and what
- 15 you wanted to ask them.
- MS. MAXINE JOHNSON: I mean, from this company.
- 17 JUDGE HAYNES: I understand that.
- MS. MAXINE JOHNSON: Oh.
- JUDGE HAYNES: And what you were going to ask
- 20 them about. I really can't answer that without
- 21 knowing more.
- MR. PADRON: And I can tell you Ms. --

- 1 MS. MAXINE JOHNSON: But in relationship to the
- 2 Complaint and individuals that I've spoken to.
- JUDGE HAYNES: Sure.
- 4 MR. PADRON: And, Ms. Johnson, I -- from
- 5 reading your complaint, you name Valerie England as
- 6 someone that you spoke to, and Val is here with me.
- 7 Val is going to be with me for the evidentiary
- 8 hearing.
- 9 MS. MAXINE JOHNSON: Yeah, but there are other
- 10 people. So that's I'm saying.
- 11 Is this evidentiary hearing is when we
- 12 cover who those people are that I want to be a part
- of a witness list?
- 14 JUDGE HAYNES: So are you saying that you want
- to have another status hearing where you can talk
- 16 about whether or not you can call certain witnesses?
- 17 MS. MAXINE JOHNSON: Yeah. Isn't that what
- 18 evidentiary hearing is?
- 19 JUDGE HAYNES: Well, the evidentiary hearing is
- 20 when you would present your evidence and you would
- 21 ask those people questions.
- MR. PADRON: I can't tell you who those people

- 1 are and neither can the judge.
- 2 MS. MAXINE JOHNSON: Yeah. I'm saying -- but
- 3 I'm saying, is that when this occurs, when I get the
- 4 list of those people and bring it to this evidentiary
- 5 hearing?
- 6 MR. PADRON: You won't get a list. If you want
- 7 to -- if you want a witness, you have to request that
- 8 witness.
- 9 MS. MAXINE JOHNSON: Yeah, I have to request
- 10 the witness at your company --
- 11 MR. PADRON: So you would be making the list.
- 12 MS. MAXINE JOHNSON: I'm asking is -- you know,
- 13 the people I'm speaking of, I'm not speak- -- people
- 14 I know, I'm speaking of people in this corporation.
- 15 The people that would represent or be...
- 16 JUDGE HAYNES: So do you know who those people
- 17 are today?
- MS. MAXINE JOHNSON: I don't. I have to look
- 19 up the name or reference it.
- JUDGE HAYNES: Okay. So you can request that
- 21 the Company bring those individuals, and the company
- 22 may or may not agree. And if the parties can't agree

- on whether a witness should appear, that is something
- 2 that you would bring to -- well, not me, because I'm
- 3 filling in for Judge Hilliard. And Judge Hilliard
- 4 would decide whether or not the witness should --
- 5 whether the company employee should appear at the
- 6 evidentiary hearing.
- 7 MR. PADRON: It sounds like --
- 8 MS. MAXINE JOHNSON: Okay. So at the
- 9 evidentiary hearing, that's when I provide this
- 10 information of who I want --
- JUDGE HAYNES: Well --
- MS. MAXINE JOHNSON: -- to be there?
- MR. PADRON: No.
- 14 JUDGE HAYNES: I think that because of what
- 15 you're saying, that we should have another status
- 16 hearing. I think that you should -- you should find
- 17 out who you want to call and who you want to have as
- 18 a witness. You should ask questions of Mr. Padron in
- 19 writing about who individuals are and whether the
- 20 company would be willing to bring them to the
- 21 evidentiary hearing. And, at another status like
- 22 today where you'd be talking about scheduling, you

- 1 could discuss what witnesses will be at the
- 2 evidentiary hearing.
- 3 MS. MAXINE JOHNSON: Okay.
- 4 JUDGE HAYNES: So I think that -- and that's
- 5 all part of the discovery process, finding out
- 6 people's names and --
- 7 MS. MAXINE JOHNSON: Yeah. Because some of
- 8 it's like maybe position, you know, in regard to,
- 9 yeah, the paperwork.
- 10 JUDGE HAYNES: Okay.
- MS. MAXINE JOHNSON: Uh-huh.
- JUDGE HAYNES: So how long do you think that
- 13 you need to look into this, Ms. Johnson? How long
- 14 till you'd be ready to come back to talk about which
- 15 witnesses you want to bring and whether you're --
- 16 MS. MAXINE JOHNSON: Oh. Whatever you
- 17 scheduled it for.
- JUDGE HAYNES: Okay. About a month?
- 19 MR. PADRON: A month is fine. The end of June
- 20 is bad for me. Maybe if we could do the week of
- July 11th, any one of those: the 11th, 12th, 13th, or
- 22 14th; it's a Monday, Tuesday, Wednesday or Thursday.

- 1 Anyone of those four days would be fine with me.
- 2 MS. MAXINE JOHNSON: Any would be fine with me.
- JUDGE HAYNES: Okay. So July -- let's do it --
- 4 a Tuesday.
- 5 MR. PADRON: Okay. That would be the 12th.
- 6 JUDGE HAYNES: Okay. Hopefully Judge
- 7 Hilliard's available.
- 8 So July 12th. And so I encourage
- 9 parties to do discovery.
- MR. PADRON: Will that be at 10:00 a.m.?
- JUDGE HAYNES: Yes, I'm sorry, at 10:00 a.m.
- 12 And, you know, I did have another
- 13 question for you, Ms. Johnson.
- 14 Are you the same Maxine Johnson from
- 15 Docket -- previous -- I remember my other complaint.
- 16 You had a ques- -- you raised
- 17 something in your filing, that you had a previous
- 18 complaint in '02.
- 19 Was that a formal complaint?
- MS. MAXINE JOHNSON: Yes.
- JUDGE HAYNES: Okay. Do you remember, was that
- 22 02 -- Docket 02 of 0680?

- 1 MS. MAXINE JOHNSON: No, I don't know. Okay.
- 2 JUDGE HAYNES: You don't know.
- 3 MS. MAXINE JOHNSON: I would have to look it
- 4 up.
- 5 JUDGE HAYNES: Okay. So did you have any
- 6 questions, Ms. Johnson.
- 7 MS. MAXINE JOHNSON: This evidentiary hearing
- 8 for scheduling of my potential witnesses is what
- 9 we're going to do July 12th, 2016?
- 10 JUDGE HAYNES: July 12th, it's going to be
- 11 another status hearing, not the evidentiary hearing
- 12 and --
- 13 MS. MAXINE JOHNSON: Oh. Is the status hearing
- 14 where we --
- 15 JUDGE HAYNES: Talk --
- 16 MS. MAXINE JOHNSON: -- at that date going to
- 17 exchange documents and requests for documents?
- 18 JUDGE HAYNES: No. I -- I encourage you to --
- 19 the Company's going to provide you with the records
- 20 of -- your account records.
- MS. MAXINE JOHNSON: Okay.
- JUDGE HAYNES: And if you think of other things

- 1 you want, you should send in writing to Mr. Padron
- 2 that request before the July 12th date.
- 3 MS. MAXINE JOHNSON: Okay.
- 4 JUDGE HAYNES: And if you need names of people,
- 5 you should talk to -- you should send, in writing to
- 6 Mr. Padron, those questions.
- 7 MS. MAXINE JOHNSON: Okay.
- 8 JUDGE HAYNES: And, at the July 12th status
- 9 hearing, you will be discussing any -- if there's a
- 10 problem or an issue with calling witnesses.
- 11 MS. MAXINE JOHNSON: Okay. Okay.
- 12 JUDGE HAYNES: And you'll be picking a date for
- 13 the evidentiary hearing --
- 14 MS. MAXINE JOHNSON: All right.
- JUDGE HAYNES: -- which will happen at a later
- 16 date.
- 17 MS. MAXINE JOHNSON: Okay.
- JUDGE HAYNES: And at the evidentiary hearing
- 19 is when you will bring your witnesses and any -- all
- of your paperwork supporting your claim.
- MS. MAXINE JOHNSON: Okay.
- JUDGE HAYNES: So July 12th will be like today,

- 1 where you discuss scheduling and...
- 2 MR. PADRON: And we'll discuss anything you
- 3 send me.
- 4 MS. MAXINE JOHNSON: Okay.
- Well, really, anything that I --
- 6 anything that I send you?
- 7 MR. PADRON: In terms of requests.
- 8 MS. MAXINE JOHNSON: Oh, in the request. Okay.
- 9 Okay.
- 10 JUDGE HAYNES: Any other questions?
- 11 MS. MAXINE JOHNSON: No.
- 12 JUDGE HAYNES: Okay.
- MR. PADRON: And just, real quick -- just so
- 14 you're aware, Ms. Johnson, you can contact me via
- 15 phone. But like Judge said, if you have any
- 16 requests, you should do them in writing, so you can
- 17 e-mail me. I don't know if you have e-mail.
- MS. MAXINE JOHNSON: No.
- 19 MR. PADRON: Okay.
- 20 MS. MAXINE JOHNSON: I'll send a letter or
- 21 whatever.
- MR. PADRON: That's fine. You have my address.

Okay. That's fine. JUDGE HAYNES: Okay. And so I will encourage you, this room is open for a while. After we go off the record, you certainly could discuss settling it. But everyone's packing up. So... MR. PADRON: We tried before you got here. JUDGE HAYNES: Okay. Then this matter is continued until July 12th at 10:00 o'clock. Thank you. (Whereupon the matter above was continued until July 12, 2016, at 10:00 a.m.)